

TELECOMMUNICATIONS

Exhibitors MUST visit the Mandalay Bay Service Desk in order to have line(s) activated and to finalize the installation of telephone equipment ordered.

Phone lines will not be activated until a credit card is received regardless of payment type. Your credit card will remain on file throughout the duration of your show for any incidentals, such as phone usage fees, damaged or lost equipment.

TELEPHONES - USAGE FEE: Price includes a \$25.00 non-refundable phone usage fee.

		Advance Price	Show Rate
T01	Multiline telephone (digital), one main line, one rollover line, & speaker *Please indicate on the order form class preference, i.e. Local/Toll free or Long-Distance/International	\$425.00 per line	\$475.00 per line
T03	Single Line touch tone telephone (analog) *Please indicate on the order form class preference and if line will be used for a modem, fax, or credit card machine (not included). All equipment must be programmed to dial 9 for outside access.	\$275.00 per line	\$335.00 per line

SPECIAL SERVICES

		Advance Price	Show Rate
T02	Additional Roll over line for Multiline telephone	\$ 25.00 each	\$ 35.00 each
T04	Voicemail - add voicemail to any line	\$ 25.00 per line	\$ 35.00 per line
T08	Conference Polycom Phone Rental - includes phone line (up to 3 days) *An additional charge of \$800 will be assessed for any damaged or unreturned polycom equipment. Call usage not included in rental price.	\$495.00 per phone	\$545.00 per phone
T05	ISDN Line	\$375.00 flat fee	\$475.00 flat fee
T24	Extend Customer provided 1B line from demarc (one time charge)	\$350.00 per circuit	\$450.00 per circuit
T25	Dry Pairs	\$375.00 per circuit	\$475.00 per circuit
T09	Relocation of telephone line after installation	N/A	\$150.00 per line

LABOR RATES

Additional contract labor fees and/or overtime, will be applied for requests made outside of normal office hours or any Holiday.

TERMS & CONDITIONS

Credit cards are charged upon receipt of the order for the full amount of services ordered. Additional phone charges such as relocation and phone usage fees will be applied to the final invoice after close of show.

Cancellations must be made in writing seventy-two (72) hours prior to scheduled installation or delivery time. Refunds will not be given for orders cancelled less than seventy-two (72) hours prior to install or delivery.

All phone line locations must be identified on the diagram form or a customer provided diagram.

Only MBCC Personnel are authorized to modify house wiring or cabling. All material furnished by MBCC for this service shall remain the property of MBCC.

The Exhibitor is responsible for all charges against assigned telephone

numbers. **Call Charges:** ☉ Toll Free, local, and credit card - \$1.00 per call

☉ Directory assistance calls - \$1.00 per call

☉ Long Distance & International calls - Prevailing rate

All lines will be restricted from 900/976 dialing. MBCC will provide, upon request, a call detail report for each extension assignment.

Exhibitors are responsible for safekeeping and return of all rental equipment. All telecom equipment must be returned to the Mandalay Bay Service Desk within one (1) hour following close of show, unless other arrangements have been agreed upon by Exhibitor & MBCC.

Renter assumes all risk of loss, theft, destruction of, or damage to equipment and will hold MBCC harmless from any and all damages, claim, lien, storage cost, labor & materials. Renter further agrees to pay MBCC on demand all costs associated with damaged or lost equipment. Usage Fees are used toward all calls placed from assigned telephone numbers. Charges exceeding the usage fee amount will be charged to the credit card on file.

All equipment must be programmed to dial 9 for outside access.

For any additional ordering questions, please contact the Telecommunications Department at (702)322-3003.

INTERNET & DATA SERVICES

EXHIBITORS MUST VISIT THE MANDALAY BAY SERVICE DESK TO RECEIVE THE IP ADDRESSES AND ANY RENTAL EQUIPMENT ORDERED.

Please include a floor plan to indicate the location of the line. If you do not have a floor plan you can include the floor plan from page 7 with your order

INTERNET

	Advance Price	Show Rate
ISE Standard Ethernet Connection (10/100BaseTX-CAT5) with one IP address IW	\$ 1150.00 per line	\$ 1350.00 per line
Wireless 802.11b/g Connection - Provides only one (1) Wireless code	\$ 500.00 per code	\$ 525.00 per code
Discount available if ordering more than two (2) please call for pricing.		
ISH High Speed 1.5MB Internet Service	\$3,900.00 p/service	\$4,400.00 p/service
(Ethernet bandwidth equiv of T1 w/61 Static Public IPs and first drop)		
IWC Custom Wireless packages	CALL FOR QUOTE	

RENTAL - Please order additional electrical needs from Edlen for HUB rentals

	Advance Price	Show Rate
I15 Patch Cables - 10 Foot CAT 5 (cable only - see below for labor costs) I25	\$ 10.00 each	\$ 10.00 each
Patch Cables - 25 Foot CAT 5 (cable only - see below for labor costs) IH1 8 Port	\$ 25.00 each	\$ 25.00 each
Ethernet 10/100 BaseTX hub rental (price includes \$125 deposit)	\$ 295.00 each	\$ 295.00 each
IH2 16 Port Ethernet 10/100 BaseTX hub rental (prices includes \$125 deposit)	\$ 395.00 each	\$ 395.00 each

SPECIAL SERVICES

	Advance Price	Show Rate
ICU Custom configurations / Point to point networking / Network Engineering IE1	CALL FOR QUOTE	
Customer provided T1 extended from demarc to booth	\$ 595.00 per line	CALL FOR QUOTE
IMV Line Relocation Charge (after installation)	N/A	\$ 75.00 per line
ISIB Intra-Booth Networking / Floor Work ISVP	\$ 200.00 per line	\$ 300.00 per line
VLAN Port Connection Charge	\$ 350.00 each	\$ 500.00 each
ISD Provides one (1) additional physical connection for the VLAN option IP1	\$ 350.00 each	\$ 500.00 each
One (1) Additional IP address	\$ 125.00 each	\$ 125.00 each
If ordering more than one, please call for pricing.		
Switch and additional cables required		

TERMS & CONDITIONS

Any additional cost incurred by MBCC to assist in diagnosis or problem resolution found not to be fault of MBCC, or to collect any required information the customers fails to provide in order to complete the installation will be billed to the Exhibitor at the prevailing rate. Any problem relating to the services provided should be reported immediately to the MBCC Service Desk. Rental equipment must be picked up at the MBCC Service Desk. Unused deposits will be refunded in the same manner as payment was made. Exhibitor is responsible for protecting all rental equipment after taking possession of the equipment, and is responsible for returning all rental equipment within one (1) hour after close of show. All rental equipment remains the property of MBCC, and is not available for sale. Only MBCC staff are authorized to make any change or modification to the cabling infrastructure of MBCC. Cancellations must be made in writing seventy-two (72) hours prior to scheduled installation or delivery time. Refunds will not be given for orders cancelled less than seventy-two (72) hours prior to install or delivery.

Internet Performance Disclaimer: MBCC does not guarantee the speed, routing, performance or throughput, either expressed, or implied, of any data circuit or connection with regard to the Internet and/or Internet backbone beyond the MBCC demarcation point. Internet Security Disclaimer: MBCC does not provide security for any data circuit or connection we provide. Exhibitor has the responsibility of providing any network security (such as, but not limited to, firewalls, anti-virus software, etc.). All Exhibitors agree that MBCC, Mandalay Corp, our agents and/or contractors will not be held responsible for any liabilities arising from the use of non-secured data circuits, either connected, or not connected to the Internet, including but not limited to loss of business. Intended Use of Network Connections: The network connection and Internet services provided by MBCC may only be used by the officers, directors, and agents of the company purchasing the services, including it's guests and consultants if performing a service to the company. Mandalay Bay network or Internet services may not be resold, or make available for use by another company, individual or exhibitor.

All users of Mandalay Bay's network services will use reasonable efforts to promote efficient use of the networks to avoid unnecessary network traffic and interference to other users of the interconnected networks. Users of Mandalay Bay data services shall not disrupt other users of Mandalay Bay data services. Any device that is suspected of disrupting or interfering with MGM Mirage Corp owned and operated hardware or software will be disconnected and/or shutdown without notice. MBCC controls the use of, and shall have absolute authority over all devices operating under Part 15 of the Federal Communications Commission (FCC) rules on any property or facility owned, operated or managed by MGM Mirage Corp. Mandalay Bay data services shall not be used to transmit any communication that would violate any applicable law or regulation or be considered offensive to the recipient or recipients. All devices using Mandalay Bay data services for Internet connectivity shall be required to obtain a Mandalay Bay assigned IP address. **(NO NAT OR PAT - INCLUDING ROUTERS).**

Some broadband circuits cannot be cancelled once ordered. In this case, customer will be charged the full listed/quoted price. Refunds will not be given for any service installed but not used. IMPORTANT NOTES: Labor charges may apply. Customer provided/ordered circuits must be installed and operational two (2) days prior to show move-in. Customers must provide MBCC with the circuit ID number and provider name. All services are terminated 1 hour after closing on the final day of the event.

MBCC does not guarantee any level of performance or connectivity beyond our gateway. T1/DS-3 orders must be placed 45 days prior to show move-in. Rates include an IP address and bringing the services to the booth by the most convenient manner. It does not include a personal computer, network interface card, TCP/IP software, power to the booth, or configuration of personal equipment, including personal computers or laptops. The choice of ISP is at the discretion of MBCC.

Standard Ethernet services are provided to the customer on RJ-45 jacks using unshielded twisted pair (UTP) cabling - except where specifically noted.

Please contact the Internet Services Department for any services not listed (702) 322-3008

VIDEO & TECHNICAL SERVICES

CABLE TV - ANTENNA SERVICE

May Require Labor

		Advance Price	Show Rate
I01A	Analog Cable Television	\$ 325.00 p/outlet	\$ 488.00 p/outlet
I08	Digital High-Definition Television	\$1,100.00 p/outlet	\$1,100.00 p/outlet

Price includes \$350 refundable deposit for cable box.

SATELLITE DISH INSTALLATION

Price does not include required labor

		Advance Price	Show Rate
I02	RG6 Satellite Cable	\$ 0.20 p/foot	\$ 0.26 p/foot
I03	RG11 Satellite Cable	\$ 1.00 p/foot	\$ 1.00 p/foot

BROADCAST FIBER EQUIPMENT

Price does not include required labor

		Advance Price	Show Rate
I10	1-Video / 2-Audio Fiber Transport	\$ 200.00 p/day	\$ 250.00 p/day \$
I11	2-Video / 4-Audio Fiber Transport	\$ 400.00 p/day	500.00 p/day
I12	8-Video / 16-Audio Fiber Transport	\$ 800.00 p/day	\$1,000.00 p/day
I13	64-Audio / 4-Clearcom Fibersnake - No Splitter	\$1,750.00 p/day	\$2,250.00 p/day
I14	64-Audio / 4-Clearcom Fibersnake w/Splitter for Foldback Monitors	\$ 150.00 p/day	\$ 200.00 p/day \$
I18	Dark Video Fiber	\$ 100.00 p/path	200.00 p/path

MEETING ROOM INFORMATION TV CHANNELS

CONTENT SUBJECT TO APPROVAL BY MANDALAY BAY

		Advance Price	Show Rate
I19	In-Room Channel Rental	\$2,400.00 p/day	\$3,120.00 p/day
I20	In-Room Channel Rental - 3-day week	\$7,200.00 p/3-day	\$9,360.00 p/3-day
I21	Convention Center Only Channel Rental	\$ 600.00 p/day	\$ 600.00 p/day \$
I22	Convention Center Only Channel Rental - per week	\$ 1800.00 p/week	1800.00 p/week \$
I23	Fiber Transport from Convention Center to Hotel Head-End	\$ 500.00 each	500.00 each

INSTRUCTIONS & CONDITIONS: All locating of satellite dishes for outside access is done by MBCC personnel. Please call if you plan on bringing your own satellite dish or up-link vehicle. We will advise of the areas where they may be located. Consideration will be given to direction from which signal is relayed. The antenna drop includes all cables, adapters, service fees & amplification to deliver one feed into the booth. One feed can be distributed throughout the booth on a time & material basis. If you are requesting distribution for your cable feed, please send a floor plan indicating the location(s) where you will require antenna feeds. Labor charges may apply. StraightTime: Mon-Fri 8am-5pm \$69.00 per hour / Overtime: Mon-Fri 5:00pm-8:00am, weekends & Holidays \$135.00 per hour.

For any additional ordering questions, please contact the Exhibitor Services department at (702)322-3000.